

DENTAL PRIME/COMPLETE – OHIO CONTACT LIST



External Contact Information	
Member	<p>Service: 1.877.604.2156</p> <p>Claims address: Anthem Attn: Dental Claims, P.O. Box 1115, Minneapolis, MN 55440-1115</p> <p>Appeals address: Anthem Attn: Dental Claims Appeals & Grievances, PO Box 1122, Minneapolis, MN 55440-1122</p> <p>Online Services @ www.anthem.com/mydentalvision</p>
Group	<p>Group Service: 1.877.604.2156</p> <p>New Case Submissions: Mail Point KY 0302-A620, 13550 Triton Park Blvd, Louisville, KY 40223 Attn: New Business Unit</p> <p>Enrollment (add/changes/deletes): Address: Anthem Attn: Dental Enrollment, P.O. Box 1193, Minneapolis, MN 55440-1193 Phone: 1.800.928.6459 Fax: 1.800.821.5946 Email: enroll@anthemdentaladmin.com</p> <p>Billing/Accounts Receivable: Address: Anthem Attn: Dental Billing and A/R, P.O. Box 1171, Minneapolis, MN 55440-1171 Phone: 1.877.606.3409 Fax: 1.877.803.2433 Email: askbilling@anthemdentaladmin.com</p> <p>Submitting Payment by Check: Address: Anthem Dental, P.O. Box 202837, Dept. 83706 Dallas, TX 75320-2837</p> <p>Online Services @ www.anthem.com</p>
Producer	<p>Service: Phone: 1.866.956.8602 Email: connect@anthemdentaladmin.com</p> <p>Commissions: Phone: 1.877.606.3409 Email: commissions@anthemdentaladmin.com</p> <p>Online Services @ www.anthem.com</p>
Customer Service Hours	8:00am-8:00-pm M-F EST